For over 2 decades Aquatabs, the internationally recognised water purification brand has been used by aid agencies, NGO’s, emergency response organisations and communities to improve drinking water at point of use.

Now in partnership with Impact Water, our innovative point of collection system Aquatabs Flo, has been installed in over 5,000 schools in Kenya, Nigeria and Uganda. This low cost, suitable for home water tanks, community storage containers for shared water points, schools, medical centres, water kiosks etc..

Aquatabs recently visited the Aquatabs Flo centres of excellence in Africa where a superlative, sustainable governance model ensures customers receive first class customer care.

For larger community water systems, the easily installed, maintenance free, no moving parts Aquatabs In-Line will provide 360,000 litres of water per cartridge @2-3ppm. Using a bypass system, the In-Line cartridge chlorinates up to 900m³ between 1 – 2ppm.
The governance module manages, maintains and monitors each system cycle, from purchase through installation to reorder.

**MANAGE**

The customer care platform ensures close engagement via visits from the sales team & follow up calls, scheduling installation timelines and providing individual customer service plan for each client.

**MAINTAIN**

Installation engineers are scheduled to arrive at a time convenient to the customer. Installation of the Aquatabs Flo system is completed within 30 minutes. Training is provided to enable follow on cartridge replacement by the end user.

**MONITOR**

Careful monitoring of the Aquatabs Flo system through SMS, call out services and follow up calls help to ensure correct and consistent use. The system cycle enables a long term partnership to provide of safe, clean water.

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The Team

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According to UNICEF, more than 40% of diarrhoea cases in children result from transmission in schools rather than homes. This sustainable model ensures access to safe, clean water. Combined with WASH programmes implemented though schools, Aquatabs Flo in partnership with Impact Water can help to improve the quality of health and performance of children during those all to important school years.